



River Ambassador (part-time, seasonal)

FLSA Designation: Nonexempt

Pay Grade: N/A Temporary

This position will provide a visible official presence during the summer season at upper Teton River access points in the Teton Valley, near Driggs, Idaho. Ambassadors will educate visitors on river etiquette, safety and regulations contained in Teton County's Waterways Ordinance, while encouraging efficient parking and watercraft launch practices. They will also help the County understand issues and needs at the access sites. The Ambassador position is informative and educational only – seasonal employees will not be authorized to issue citations, but will have the backing of the Teton County Sheriff should they encounter serious illegal activities requiring law enforcement intervention.

Essential Functions

The River Ambassador performs a wide range of duties including the following:

- Participate in miscellaneous training in early-to-mid June;
- Facilitate Teton County goals by creating river etiquette guidelines for the efficient operation at Teton River boat ramps and accesses;
- Actively engage recreationists about ethics and safety. Information to be conveyed includes: ramp etiquette for both commercial and private use, proper flow of traffic and parking, swimming limitations, private property restrictions along the river, appropriate fishing practices, appropriate wildlife viewing practices and information, and proper control of pets on the river;
- Floating one or more sections of the upper Teton River once per week to collect data on use and assess any issues or concerns about the reach. Watercraft will be donated by a commercial outfitter or provided by the County.
- Monitor and document volumes and types of specific uses, resource conditions, and visitor feedback.
- Help maintain adequate trash collection and stocking of bathroom supplies by notifying County Public Works Department of capacity issues;
- Maintain access site signage by informing the County Public Works Department of issues;
- Assist recreationalists as needed including required safety preparation information;
- Submit to the GIS Manager/Community Projects Coordinator receipts for transportation and/or shuttle expenses incurred by the end of every month to be reimbursed within two weeks;

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- Communicate observations regularly to the GIS Manager/Community Projects Coordinator throughout the season. Prepare brief report at end of season documenting accomplishments, observations, and any recommendations for the following year.

Requirements

Terms of Employment:

- Seasonal positions, up to 24-hours per week from mid-June through mid-September, 2024, including all weekends;
- Position is a non-exempt employee of Teton County (hourly);
- Pay rate \$20.00 to \$23.00 / hour (oversight of scheduling for up to four river ambassadors will warrant a higher pay rate)
- Employees will wear uniform shirts and caps when on-duty, identifying them as County personnel;
- Employee must provide their own vehicle to travel to and from river access sites; vehicle travel will be reimbursed at the standard IRS mileage rates (67 cents per mile in 2024).

Safety

Personal safety is the first priority. This position is aimed at promoting safe, responsible and efficient use of the river through educational means only, not through direct enforcement of regulations. Confrontations must be avoided. If a situation is chaotic, or perceived as dangerous to the ambassadors' well-being, they should contact the Teton County, Idaho Sheriff Department and, if necessary, leave the scene.

Acceptable Experience and Training

- Must be mature, friendly and self-motivated;
- (Preferred) least two years of recreation management employment in an outdoor recreation setting;
- (Preferred) Bachelor's Degree in Recreation or a similar degree is a plus;
- Must have a valid driver's license and vehicle insurance with an acceptable driving record;
- Must have a basic first aid certification or be willing to acquire one prior to working in the field.

Licenses and Other Requirements

- Valid Driver's License;
- Good driving history;
- Red Cross Basic First Aid certificate (or equivalent), or the ability to obtain.

Working Conditions and Physical Efforts

- Sufficient clarity of speech and hearing or other communication capabilities, with or without reasonable accommodation, which permits the employee to understand verbal instructions and to communicate effectively on the telephone and in person;
- Sufficient visual acuity, with or without reasonable accommodation, which permits the employee to comprehend written work instructions, prepare and review documents, read maps, organize and maintain accurate files;
- Sufficient manual dexterity, with or without reasonable accommodation, which permits the employee to operate standard and job-related specialized office equipment;
- Sufficient personal mobility, flexibility, and balance, with or without reasonable accommodation, which permits the employee to lift or move objects that weigh up to 30 lbs.; and to work in an office environment and occasionally in the field;
- Jobs in this class require performing repetitive hand movement in gripping, fingering, and hand/wrist/arm movements. Related job tasks may require walking, standing, climbing stairs, sitting, lifting, stooping, squatting, kneeling, bending, crouching, pushing, grasping, and reaching.

Job Announcement

THIS IS TETON COUNTY

Beautiful mountains, a close-knit community, and a workplace that cares individually about you are just a few of the advantages of forwarding your career at Teton County. In fact, our Vision is "Cultivating Community to Enrich Lives." So, if you would like to be part of a group of people who care about this Vision, and you want to positively impact a community and its people, please keep reading!

WHO WE ARE LOOKING FOR

Do you consider the perfect job one where you can be outdoors and on the river? We have just the job for you. Teton County is looking for a River Ambassador to provide an official presence on the Teton River and provide educational information related to river etiquette and river-related management.

Here are experience and skills we are looking for:

- High school diploma or GED; and
- One (1) year experience in customer service positions; or
- Any equivalent combination of experience and training that provides the knowledge and abilities necessary to perform the duties of this job.

THE OPPORTUNITY: River Ambassador

The River Ambassador position offers the unique opportunity to work the great outdoors. Here are a few opportunities waiting for you:

- Control the flow of people to access the river; direct parking to reduce congestion and ensure safe parking;
- Provide educational information to the community on river etiquette, management, and applicable ordinances;
- Work with volunteers on education related events; coordinate with organized river floating/paddling clubs, anglers and other organizations to provide river use related education to their members;
- Assist with planning and coordinating river user surveys;
- Provide customer service the Teton County way!

This position reports to the GIS Manage/Community Projects Coordinator.

THE REWARDS

- A thriving workplace where what YOU do matters
- Professional growth and training
- Alternative work schedules that meet our citizens' needs and your lifestyle
- Idaho PERSI pension so you can enjoy retirement
- Robust health and dental insurance
- Accruing Paid Time Off, 12 holidays, and sick leave days
- A pay range of \$20 to \$23 based on what you bring to the County
- Lots of potlucks, incredible mountain views, and a workday that is meaningful

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